



SOLID WASTE & RECYCLING PROGRAM – FREQUENTLY ASKED QUESTIONS

Q. What options do I have for trash bin size?

A. Below is a chart of three available sizes along with their corresponding quarterly fee.

Container Size	Cost per Quarter/Year	Container Dimensions	Container Description
35 Gallon	\$97 / \$290.00	19" x 23.75" x 37.5" high	Holds an average of 3 kitchen garbage bags.
65 Gallon	\$115 / \$358.00	24" x 27" x 41.5" high	Holds an average of 6 kitchen garbage bags.
96 Gallon	\$128 / \$418.00	26" x 34.5" x 46" high	Holds an average of 10 kitchen garbage bags; this container is same size as your recycling container.

Q. When will my trash/recycling be collected?

A. Click on the **Trash & Recycling** link on the Town of Sharon website and find the link to **Curbside Trash/Recycling Street Listing & Collection Day** to find your collection day. Bins must be curbside by 7:00 a.m. on your collection day.

Q. How will I be billed for trash/recycling services?

A. Trash/recycling bills are sent on a quarterly basis with the water bills. Trash/recycling service is billed three months in advance. The amount of the bill depends on the cart size you selected. Customers pay a separate fee directly to Republic Services for bulky/white goods pick-up.

Q. The bin I have is not the right size for my needs. May I exchange my current trash bin for another size?

A. Yes; however, subscribers may not make changes to the size of their trash bin for one year after receipt of the new trash bin. Any changes related to the trash bin will be reflected in the quarterly bill immediately following the change to the account. Subscribers will be billed for the quarterly fee for the new trash bin size as well as a \$25 exchange/delivery fee. All change requests must be submitted in writing by filling out a **Trash Bin Exchange** form. The form can be found on the Town of Sharon website under **Trash & Recycling**.

Q. May I exchange my recycling bin for a smaller one?

A. No. Recycling bins are only available in one size, 96 Gallon.



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Q. The bin I selected is usually spacious enough, but I have more trash than usual this week. What are my options?

A. Subscribers may purchase plastic overflow bags (33 gallon) imprinted with the Town seal at local retail establishments (see locations below). The yellow overflow bags with the Town seal are the only bags permissible for curbside trash collection. Overflow bags are sold in a roll containing 5 bags for \$12.

Name	Address	Phone
Shaw's Supermarket	780 South Main Street, Sharon, MA 02067	(781) 784-5995
Stop and Shop	1415 Providence Hwy, Norwood, MA 02062	(781) 255-1141
Big Y	1111 Providence Hwy, Walpole, MA 02081	(508) 660-9710
Roche Bros.	25 Washington Street, N. Easton, MA 02306	(508) 230-8755

Q. Is there a limit to the number of overflow bags I can put out with my trash bin each week?

A. No, there is no limit.

Q. May I purchase an additional trash/recycling bin?

A. No, each household may only have one trash bin and one recycling bin.

Q. HELP, my trash/recycling bin is broken/missing?

A. Help is on the way. All you need to do is fill out a **Trash Bin Replacement Form** located on the Town of Sharon website, under **Trash and Recycling**.

Q. I will be away for a length of time; do I have to pay my full quarterly payment fee even though I will not be using the services?

A. The Town of Sharon allows residents to temporarily suspend collection of solid waste and recycling for minimum of 4 weeks and maximum of 9 months. The **Trash Suspension Form** can be found on the Town of Sharon website, under **Trash and Recycling**. An abatement will only be issued for the time frame listed on the application. If an extension is needed, you must submit an additional application for the new time frame. Only residents (not businesses) may participate in this program.

Q. What is/is not recyclable?

A. A list of acceptable items can be found on the **Curbside Trash/Recycling Calendar** on the Town of Sharon website via the **Trash/Recycling** link on the front page. You may also visit the **Recycling Information – Recycle Smart** link on the Town of Sharon website to learn what is acceptable for recycling.



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Q. I just purchased a home in Sharon and the trash bin left by the previous owner does not work for my family's needs (i.e. too large or too small). What can I do?

A. If the previous owner's trash bin does not work for you, it can be exchanged for a size that is best suited for your needs. All change requests must be submitted in writing by filling out a **Trash Bin Exchange** form. The form can be found on the Town of Sharon website under **Trash & Recycling**. However, subscribers may not make changes to the size of their trash bin for one year after receipt of the new trash bin. Any changes to trash bins will be reflected in the quarterly bill immediately following the change to the account. The \$25 exchange/delivery fee is waived for new homeowners.

Q. I am selling my home in Sharon, what do I do with my trash and recycle bins?

A. When selling your home in Sharon, we ask that you leave the bins behind for the new owners. The bill will be transferred to the new owner's name after the closing. If you have already paid your trash bill, at the closing, you will receive any money owed to you.

Q. Can I drop bulky items/white goods off at Department of Public Works?

A. Yes, if you prefer to drop the items off rather than scheduling curbside pick-up with Republic Services, please visit the link below. A list of acceptable items is located in the drop-down menu.

<https://epay.cityhallsystems.com/selection>

1. Select the municipality
2. Choose **Click here to VIEW or PAY your bills**
3. In the **Select Bill Type** menu on the left click on **Public Works**
4. Select **Disposal/Recycling**
5. Complete all information for the date/time, items, and contact information
6. Print your receipt and stop in the DPW office during your time slot and we will direct you to the appropriate area to dispose of your items



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Q. How do I arrange for a Mattress/Box Spring/Bulky Item pickup?

A. Call Republic Services at 800-825-3260. Electronics will be collected once a quarter. White goods and bulky waste will be collected once a month (up to two items each month). In both cases, you need to contact Republic Services so they can include your household as a stop on the route. The fee for collection will be pre-paid when you schedule and depends on the type of material for disposal.

FOR QUESTIONS ABOUT:

General trash/recycling pickup issue	DPW	781-784-1525 x2314 or curbsidecollection@townofsharon.org
Damaged trash/recycling bin	DPW	781-784-1525 x2314 or curbsidecollection@townofsharon.org
Bulky item/white goods/electronics pickup	Republic Services	800-825-3260
Billing	Collector's Office	781-784-1500 x1200

For more information about holiday collection, curbside leaf collection, the Farnham Road compost site, and additional recycling/disposal options, please visit the **Trash & Recycling** page on the Town website:

<https://www.townofsharon.net/operations-highway-division/pages/curbside-household-trash-collection>