



NEW SOLID WASTE & RECYCLING PROGRAM
PROGRAM BEGINS JULY 1, 2018
FREQUENTLY ASKED QUESTIONS

Q. How do I know which trash container is the best choice?

A. This question is difficult to answer, as each household has its own habits to consider. It may help to keep track of the number of trash bags you use each week, and using the chart below to help in your decision making.

Container Size	Container Dimensions	Container Description
35 Gallon	19" x 23.75" x 37.5" high	Holds an average of 3 kitchen garbage bags.
65 Gallon	24" x 27" x 41.5" high	Holds an average of 6 kitchen garbage bags.
96 Gallon	26" x 34.5" x 46" high	Holds an average of 10 kitchen garbage bags; this container is same size as your recycling container.

Q. Is there a cost for the new trash container?

A. No; subscribers will not have to pay for their container. The cost for trash and recycling collection is as follows:

Container Size	Cost per Quarter/Year
35 Gallon	\$72.50 / \$290.00
65 Gallon	\$89.50 / \$358.00
96 Gallon	\$104.50 / \$418.00

Q. Is the cost per quarter on top of what I am already paying?

A. No; effective July 1, the quarterly fee is the only fee you will pay for trash/recycling collection. However, subscribers will continue to pay separately for a bulky item/white goods pickup.

Q. I did not select a trash container before the deadline. What happens now?

A. If a container size was not chosen by the deadline, one (1) 35-gallon container will be delivered to the residential address on file.

Q. When will the new trash container arrive at my house?

A. The containers will be delivered in mid-June, for use effective July 1. Trash placed in containers other than one of the three standard wheeled containers or in overflow bags will not be collected after July 1.



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Q. How do I dispose of my old trash barrel(s)?

A. Republic Services will be picking them up to be recycled in a separate collection after July 1 (specific week to be announced).

Q. Are we getting new recycling containers?

A. No. You will continue to use the 96-gallon recycling container you already have. Effective July 1, recycling will be weekly.

Q. Is the recycling program changing?

A. No; the only change to the recycling collection is the move to weekly collection.

Q. May I exchange my recycling container for a smaller one?

A. No.

Q. The container I selected is not the right size for my needs. May I exchange my current trash container for another size?

A. Yes; however, subscribers may not make changes to the size of their trash container for one year. Any changes to trash containers will be reflected in the quarterly bill immediately following the change to the account. Subscribers will be billed for the quarterly fee for the new trash container size as well as a \$25 delivery fee.

Q. The container I selected is usually spacious enough, but I have more trash than usual this week. What are my options?

A. Subscribers may purchase plastic overflow bags (33 gallon) imprinted with the Town seal at local retail establishments (locations will be announced prior to July 1). This is the only bag permissible for trash collections. Overflow bags are sold in a roll containing 5 bags for \$12.

Q. Is there a limit to the number of overflow bags I put out with my trash container each week?

A. No, there is no limit.

Q. May I purchase an additional trash container?

A. No. Each household may only have one trash container.

Q. May I purchase an additional recycling container?

A. No, as the Town will have weekly recycling, effective July 1.



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Q. I do not have an account with Republic Services. How do I sign up?

A. Contact Stephanie Pacheco at Republic at 774-488-3517 to enroll in the town's curbside program.

EFFECTIVE 7/1/18 – For questions about:

	Call:	
General trash/recycling pickup issue	Republic Services	800-825-3260
Bulky item/white goods pickup	Republic Services	800-825-3260
Damaged trash/recycling container	Sharon DPW	781-784-1525
Billing	Sharon Collector's Office	781-784-1500 x1200